

**DOMESTIC DELIVERY WITHN NORTH MACEDONIA**

STANDARD SERVICE	DELIVERY DAYS ¹	UP TO 2 KILOS	PER ADDITIONAL KILO ²
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Zone 1	1-2	3,54 €	1,41 €
Zone 2	1-2	5,90 €	1,41 €

Zone 1: Shipments within Skopje and shipments to/from Gevgelija. Zone 2: Shipments to / from rest of the country

SHIPMENTS TO AND FROM GREECE

STANDARD SERVICE – ENVELOPES ⁴	DELIVERY DAYS ¹	UP TO 1 KILO
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EXPRESS MAIL (DOCUMENTS) to – from Greece	3-5	15,34 €
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D2SP- SHIPMENTS FROM NORTH MACEDONIA TO GREECE ^{3,4} - ENVELOPES	DELIVERY DAYS ¹	UP TO 1 KILO
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Shipments to Greece	3-5	12,98 €
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STANDARD SERVICE – PARCELS ⁴	DELIVERY DAYS ¹	UP TO 2 KILOS	ADDITIONAL KILO ²
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Shipments to – from Greece	3-5	17,70 €	4,13 €
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D2SP- SHIPMENTS FROM NORTH MACEDONIA TO GREECE ^{3,4} - PARCELS	DELIVERY DAYS ¹	UP TO 2 KILOS	ADDITIONAL KILO ²
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Shipments to Greece	3-5	15,34 €	4,13 €
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Customs & Customs Clearance**Shipments from North Macedonia to Greece:**

Packages of a personal nature (between private individuals / C2C) and with a declared value of up to 45,00 € are not subject to any Import Fees or Duties. Commercial Shipments and or e-commerce orders (B2B & B2C) with a declared value of up to 150,00€ are subject to a Import Fee of 24% VAT and for declared values above 150,00€ additional Import Duties depending on the Tariff code of the included goods. The Import Fees & Duties as well as any relevant Clearance expenses (such as but not limited to: Customs broker fees, Storage Fees etc) are payable by the receiver of the shipment and in case of their refusal, by the shipper.

Shipments from Greece to North Macedonia:

Packages of a personal nature (between private individuals / C2C) and with a declared value of up to 22,00 € are not subject to any Import Fees or Duties. Commercial Shipments and or e-commerce orders (B2B & B2C) with a declared value from 22,00€ and up to 90,00€ are subject to an Import Fee of 18% VAT and for declared values above 90,00€ additional Import Duties depending on the Tariff code of the included goods. The Import Fees & Duties as well as any relevant Clearance expenses (such as but not limited to: Customs broker fees, Storage Fees etc) are payable by the receiver of the shipment and in case of their refusal, by the shipper.

Clarifications

¹ **Delivery Days** are considered to be the working days, Saturday excluded and o not include potential Customs Clearance. ² Maximum weight per parcel is 32kilos and each shipment can consist of only 1 parcel. ³ Delivery Fee of 1,50 It is applied in case the delivery of shipment is changed from Door2ServicePoint to delivery at receivers' location. Door2ServicePoint can be combined with additional services (with the exception of: Morning delivery, Saturday Delivery, Delivery with return of protocol number, Collection/Delivery on a National Holiday, Same Day Delivery Services, Collection/ Delivery of Tender Documents, Remote Areas, Next day Delivery to Remote Areas). ⁴ For the period 17/6/24 until 15/10/24 regarding deliveries that concern the islands of Zakynthos, Corfu, Lefkada, Mykonos, Rhodes and Santorini, an additional handling fee of 5,90€ per shipment will be introduced. Shipments that do not include this additional handling fee will only be available for pickup form the company's local depots. Hence, with this modification, the Door to Service Point (D2SP) service will be suspended for these destinations during the specified period.

Volumetric Charges:

The volumetric weight of each shipment is calculated according to standard IATA regulations (LxWxH in cm / 5.000) and is considered the chargeable weight when it exceeds the actual weight.

Above rates are subject to Fuel Surcharge of 8%.